

Dear Customer,

As part of Veolia's commitment to ecological transformation, ensuring that our customers benefit from our technical expertise and have the reassurance of legal compliance in their waste management, we are contacting you to update you on recent legislative changes that may impact your collections.

The Environment Agency, who are the environmental regulator for England, has released guidance in order to help industry comply with Persistent Organic Pollutant Regulations or (POPs). POPs are chemicals often used in flame retardants that require specific disposal under Environmental Law. Recent studies have shown that items of domestic seating that contain textiles, foam or padding, are likely to contain these chemicals, and as such, must now be disposed of via incineration. Whilst the guidance uses the term domestic seating, this also applies to business waste of a similar nature.

Waste types included:

Subject to POPs controls	Not subject to POPs controls
Armchairs Beanbags Desk Chairs Dining Chairs Floor Cushions Foot Stools Kitchen Chairs Sofas Sofa Beds	Beds Carpets Curtains Mattresses Seats without upholstery and padding e.g solid wood chairs

This legislation requires the industry and you as a producer of waste to ensure the following:

- POPs items are kept separate from non POPs items
- They are separately collected
- POPs items are not disposed of into landfill or recycled. Incineration is the only approved route
- Action is taken to prevent damage of these items before disposal

Should POPs items be mixed into your normal waste collections, this may result in rejection of waste upon collection or at the disposal site and may result in additional charges being applied.

Yours sincerely,

Keith McGurk  
Managing Director