University of Birmingham Expenses Policy

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Key documents that might also be of use:
- Corporate card policy
- Relocation policy
- VAT procedure note
1.0 Introduction

1.1 This Expenses Policy provides guidance to all individuals claiming reimbursement of reasonable expenses incurred in connection with University business. It also provides information as to what items the University will pay for and what not, whether claimed as expenses, purchased via a requisition or through the University’s corporate card process.

1.2 The University of Birmingham is a charity and a large recipient of public funds from the Office for Students, grants from other public bodies such as UK Research and Innovation (UKRI), charities and fees paid by students. All expenditure should be appropriate and modest in scale.

1.3 This policy has been prepared in accordance with Income Tax and National Insurance Contribution regulations and Her Majesty’s Revenue and Customs (HMRC) regulations.

2.0 Policy Overview

2.1 This policy applies to all our employees that need to spend money for work related activities including from research grants, discretionary accounts and internal sources of funds. It is the policy of the University that employees are reimbursed the actual cost of expenses necessarily incurred in the performance of the duties of their employment.

2.2 This policy covers the following areas of expenditure:

- Travel
- Overnight costs and allowances
- Telephone and internet costs
- Entertainment and Hospitality
- Conferences/ Training Courses
- Subscriptions
- Gifts
- Travel Advances
- Other Expenditure
- Expenses that are not allowable

2.6 For information required to satisfy VAT requirements, please see the VAT procedure note.
3.0 General Principles

3.1 The expense must be justifiable and reasonable according to the information in this policy, and the claim should always be prepared honestly, legally and responsibly. Any breach of the policy could lead to a need to reimburse and potential disciplinary action, up to and including dismissal.

3.2 Whilst this policy aims to provide comprehensive guidance on reimbursable out-of-pocket expenditure, it is recommended that staff seek advance approval from their line manager in any situation where interpretation of this policy is required.

3.3 The expenses process should only be used for travel (that cannot be purchased through the University-approved online booking supplier), subsistence or other related incidental expenses. Goods and services should be ordered via the normal University purchasing process.

3.4 It is the responsibility of the claimant to ensure that this expenses policy is upheld; and it should be noted that individual claims falling outside of the policy may be subject to review and/or rejection by Finance.

3.5 Scanned copies or photos of receipts must accompany all claims. Credit card slips or credit card/bank statements will not be accepted as evidence of business expenditure. All receipts should include details of what goods or services have been purchased.

3.6 Failure to provide sufficient evidence of expenditure could lead to a delay or the claim being rejected. Unless stated in this document, all claims for reimbursement should have supporting information.

3.7 It is the responsibility of the individual that items claimed that are externally funded also meet the required terms and conditions of that funding.

3.8 Expenses should be submitted as soon as possible after they have been incurred and must be claimed within three months. If a claim is submitted over three months the expense will not be processed.

3.9 If a claimant makes an error with an expense claim and has been reimbursed, the University will recover the amount from them.

3.10 Employees who incur a high level of expenses should use a University corporate card. See Corporate Card policy for further information.

3.11 Any claims that are submitted and deemed to have contravened this or any other policy will be investigated.

3.12 Reimbursement for any expenses related to spouses, partners or other family members is not allowable.

4.0 Authorisation of Expense Claims

4.1 Claims will need to be approved by the line manager within Oracle Fusion.

4.2 The expense approver confirms that:
5.0 Travel

**General guidance for travelling on University business**

5.1 Employees, when travel or other expenses are required, are expected to seek value for money when incurring expenditure on the University’s behalf and to minimise costs without impairing the efficiency of the University and to obtain the necessary approval before committing University expenditure.

5.2 In addition, all staff have a responsibility to minimise the impact that the University’s activities have on the environment and to contribute to the sustainability pillar of the strategic framework, Birmingham 2030; considering reducing our use of travel and embracing digital alternatives when appropriate (e.g. Microsoft Teams, Zoom).

5.3 All travel (other than car and items indicated in para. 5.5) and accommodation must be organised and purchased through the University-approved online booking supplier. Any expenses incurred outside of this system which could have been booked through it, will not be reimbursed. All car hire must be booked through Transport Services. Any expenses for car hire incurred outside of this system will not be reimbursed.

5.4 All domestic travel expenses are subject to approval in advance by: for academics, the Head of Department; for professional services staff, the line manager. All international travel expenses are subject to approval in advance by: for academics, the Head of School / Institute; for professional services staff, the relevant Senior Officer or Director of Operations. All accommodation expenses are subject to approval in advance in the same manner as travel expenses.

5.5 The cost of travel for University business (that cannot be purchased in advance via the University-approved online booking supplier e.g. bus, metro, tram, taxi, underground), that is, journeys away from your normal place of work while undertaking University business, can be claimed. The cost of travel, or mileage between home and normal place of work is not allowable.

5.6 The cheapest and most efficient way of reaching your destination should be used. All domestic travel should be in standard/economy class. International travel should normally occur by economy (or equivalent) class. Journeys made on rail, bus, ferry, river boat, underground, metro or tram services can be claimed.

5.7 The University has a preferred travel supplier for airline, hotel and rail bookings. This supplier should be used for all such travel bookings. The University uses a travel supplier for reasons including, but not limited to: the ability to hold flight and rail tickets, no UK rail booking fees charged, access to 24 hour emergency assistance, an efficient invoice and payment process (rather than the need to process individual expenses claims), and the availability of a skilled travel team to advise staff. Access to this service requires registration via the Buying team in Procurement.
5.8 Travel Insurance needs to be activated before travelling overseas, travelling in the UK for fieldtrips, or travelling on a business trip where there is an overnight stay or air travel involved. Details can be found at [www.travel.bham.ac.uk](http://www.travel.bham.ac.uk)

5.9 Current limits and conditions

The below limits must be adhered to:

<table>
<thead>
<tr>
<th>Expense Type</th>
<th>Condition</th>
<th>Maximum Reimbursement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mileage – Car</td>
<td>Up to 10,000 Miles</td>
<td>45p per mile</td>
</tr>
<tr>
<td>Mileage - Car</td>
<td>Above 10,000 Miles</td>
<td>25p per mile</td>
</tr>
<tr>
<td>Mileage - Motorbike</td>
<td>All Miles</td>
<td>24p per mile</td>
</tr>
<tr>
<td>Mileage - Bicycle</td>
<td>All Miles</td>
<td>20p per mile</td>
</tr>
<tr>
<td>Air Travel</td>
<td>All journeys</td>
<td>Economy</td>
</tr>
<tr>
<td>Air Travel</td>
<td>Exceptional circumstances: see section 5.22</td>
<td>Premium Economy (or Business if Premium Economy does not exist)</td>
</tr>
<tr>
<td>Subsistence - Breakfast</td>
<td>All Locations</td>
<td>£7 (including VAT and service)</td>
</tr>
<tr>
<td>Subsistence - Lunch</td>
<td>All Locations</td>
<td>Lunch and snacks / light refreshments will not normally be covered.</td>
</tr>
<tr>
<td>Subsistence - Dinner</td>
<td>All Locations</td>
<td>£25 (including VAT and service)</td>
</tr>
</tbody>
</table>

Breakfast and an evening meal are normally only permissible with an overnight stay.

The below accommodation expenditure caps are expected to be adhered to in all but exceptional circumstances. In circumstances where the travel is essential and it is not possible to find accommodation within the limit (within a reasonable distance of the venue) then the cheapest suitable option should be used, only with prior authorisation.

<table>
<thead>
<tr>
<th>Expenses</th>
<th>Condition</th>
<th>Guidance prices</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotel Accommodation</td>
<td>London</td>
<td>£250 (including VAT)</td>
</tr>
<tr>
<td>Hotel Accommodation</td>
<td>UK, outside London</td>
<td>£130 (including VAT)</td>
</tr>
<tr>
<td>Hotel Accommodation</td>
<td>Overseas</td>
<td>£180 (including VAT)</td>
</tr>
</tbody>
</table>

**Train Travel**

5.10 All domestic travel should be in standard/economy class.

5.11 If travelling by underground, if a receipt cannot be obtained, full details of the journey including the reason for travel and amount, should be provided.

**Taxis**

5.12 Taxi fares can only be claimed for journeys where:

- Alternative methods of transport are impractical due to pregnancy, disability, illness or injury, luggage, lack of alternatives or similar
- Carrying bulky equipment
- Travelling on a short business related journey before 7am or after 7pm
- Prior approval has been given from the budget holder or line manager.
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- Receipts need to be provided with an indication of the to and from aspects of the journey and the amount paid.

Mileage

5.13 If a car, motorcycle or bicycle has been used on a business trip the costs can be claimed using a mileage allowance – that is, a sum of money for every business mile travelled. The University does not reimburse claims based on actual petrol receipts for journeys in a personal vehicle.

5.14 It is the responsibility of the individual to ensure adequate personal insurance cover is in place for business use for vehicles belonging to claimants. Personal insurance costs cannot be claimed.

5.15 Personal vehicles should not be used for journeys exceeding 150 miles (round trip), in these instances Transport Services should be contacted to arrange car hire or alternative modes of transport should be used.

Car Parking

5.16 Parking costs incurred in the course of undertaking University business, away from their normal place of work, may be claimed.

5.17 If a receipt is not possible, employees should state why this is the case and the amount incurred.

Charges

5.18 Toll charges paid for in the course of a business journey can be claimed. The name of the toll bridge or road should be included on the expense claim.

5.19 City congestion and clean air charges may be claimed where incurred as part of the business journey and with appropriate evidence of the charge.

Car Hire

5.20 Any hire car should only be used for business purposes. All car hire must be booked through Transport Services. Any expenses incurred outside of this system will not be reimbursed.

5.21 Any petrol bought solely for business purposes in the hire car can be claimed. A VAT receipt should be obtained for purchases, a credit card receipt is not sufficient.

Air Travel

5.22 Flights must be booked and wherever possible purchased at least three weeks in advance via the University-approved online booking supplier to secure the best possible rate(s). Premium economy or Business class may only be used in limited circumstances with prior approval (in advance by: for academics, the Head of School / Institute; for professional services staff, the relevant Senior Officer or Director of Operations), for example if there are disability, business or accessibility needs to accommodate. Approvals should be attached to the claim. Note the approval process for booking air travel in the section 5.0 ‘General guidance for travelling on University business’.
5.23 Membership of a frequent traveller scheme and potential air miles benefits must not deflect from using the most cost-effective airline option for travel.

**Travel Incidentals**

Claimants can claim the following goods or services if they are related to the business purpose of the trip:

5.24 The cost of obtaining a visa for working abroad on University business.

5.25 The cost of any vaccinations needed for working abroad.

**6.0 Accommodation**

6.1 All accommodation expenses are subject to approval in advance in the same manner as travel expenses. Accommodation should be organised and purchased through the University-approved online booking supplier. Any expenses incurred outside of this system will not normally be reimbursed and where this has been the case approval from a Head of School or Senior Officer is expected to be attached to the claim.

6.2 When staying in a hotel, all claims for breakfast, dinner and relevant necessary incidentals require supporting receipts.

6.3 The cost of accommodation at or near the normal place of work does not qualify as business travel and cannot be claimed.

6.4 Expenditure incurred on newspapers, personal items, pay-per-view programmes and the use of health and fitness facilities, are not allowable.

**7.0 Subsistence costs**

7.1 Employees who are required to travel on the business of the University are able to claim the additional cost of meals (up to the set limits that should not be breached) taken only whilst working away from their normal place of work (e.g. beyond Birmingham, for Edgbaston based staff) and normally only where an overnight stay is required.

<table>
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<td>Overnight stay</td>
<td>£7 (including VAT and service)</td>
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<td>Subsistence - Dinner</td>
<td>Overnight stay</td>
<td>£25 (including VAT and service)</td>
</tr>
</tbody>
</table>

7.2 Subject to prior approval from a Head of School; Head of College or appropriate Senior Officer where attendance is required at events in the evening where a meal is not provided, and for which an overnight stay is also not required, an amount up to the dinner subsistence can be claimed with appropriate receipts.

7.3 Allowable costs of food and drink incurred whilst staying away, will be reimbursed on submission of valid receipts, up to current limits.

7.4 Lunch and snacks / light refreshments will not normally be covered. In exceptional circumstances, a Head of School may approve lunch subsistence, for example where long
periods of stay mean the provision of lunch is difficult. Any such approvals should be provided in advance and attached to the claim. The maximum claim in any circumstances for lunch is £7 and receipts are required.

7.5 Alcohol expenses will not normally be reimbursed through the expenses process unless associated with a meal for business purposes with a limit of £25 per head and with the prior approval of the Head of School or Senior Officer which must be attached to the claim.

7.6 Per diems are paid by the University in relation to certain longer term travel requirements as part of the overall location package, please refer to the HR guidance for more information. These items cannot be claimed as expenses.

8.0 Relocation Expenses

8.1 Please refer to the University’s Relocation Guide for further details: https://intranet.birmingham.ac.uk/hr/international-staff/Relocation.aspx

9.0 Telephone, Internet and Wi-Fi

9.1 Line rental or hardware costs cannot be claimed for personal mobiles or landlines. Only the cost of business calls on a call by call basis can be claimed, and an itemised VAT bill with the relevant calls highlighted must be provided as a receipt.

9.2 For staff in receipt of a University mobile phone, no claims for business calls, from either a personal mobile or a home landline should be made as calls and line rental are paid directly by the University.

9.3 Short Wi-Fi internet session fees e.g. at airports and hotels while on University business can be claimed, a receipt must be provided.

9.4 Installation of personal broadband cannot be claimed.

10.0 Entertainment and Hospitality

10.1 In principle entertaining is permissible in relation to University business, with University facilities and services being used in all but exceptional circumstances.

10.2 Staff meetings - Internal catering is permitted at meetings involving University staff if external guests are present, or the meeting is externally funded, or if the meeting is a sufficient length or type to warrant catering being provided (e.g. a long meeting, staff away day etc.). Generally, it is expected such catering will be pre-ordered and paid for via the University systems rather than expenses. However, it is recognised that in some circumstances expenses claims may be required for such items.

10.3 The use of external catering suppliers for meetings/events on campus is prohibited in most circumstances, as this takes money away from the University. The only exception to this rule is if the meeting/event is externally funded and the terms and conditions explicitly prohibit expenditure on internal services.

10.4 The purchasing of refreshments for office use or meetings is permitted in the situations described in 10.2 or with the prior approval of the Head of College or Senior Officer. Where
pre-approved for general office refreshment purposes, levels of expenditure are not expected to exceed £250 per annum.

10.5 External catering expenses incurred outside of approved guidance will not be reimbursed via the expenses process.

10.6 Business Entertaining – University facilities should be used wherever possible to avoid taking money away from the University. Business entertaining should be authorised by a Head of Budget Centre / Head of School. It should normally include senior externals, or be reasonably necessary for University business (e.g. interviews, regional engagement, funding bodies, accreditation visits, CPD programmes which include the cost in the fee). For every external person present, a limit of three staff members normally applies; e.g., if there are two external people present, at most six internal staff members may be present. For business reasons, as identified on the claim, appropriate levels not exceeding £40 per head including service can be claimed for.

10.7 Alcohol expenses will not normally be reimbursed unless associated with a meal for business purposes with a limit of £25 per head.

10.8 A record of all attendees and their organisation names must be included with the claim; this includes any University staff or students attending.

10.9 Staff Entertaining – Social Functions - These are events that are not in connection with University business activities e.g. Christmas lunches/parties: the claiming of expenses, or the use of other University funds, is permitted to a limit of £25 per person from 1 February 2022.

10.10 Dress or suit hire is not a claimable expense. Graduation dress hire should be arranged through the University’s order process.

11.0 Other Expenditure

Professional Subscriptions

11.1 The University will only reimburse staff, or pay on their behalf, annual subscriptions or memberships to a professional body where either:

- Savings to the University will arise from membership, for example reduced conference attendance fees, exceed the cost of membership, or
- Membership is mandatory in order to be able to teach on a professionally accredited course.

11.2 In all cases, the professional body must feature in the list of approved organisations published by HMRC.

Eye Tests for Display Screen Equipment

11.3 Where staff are required to operate display screen equipment and undergo an examination by an optician, the University will reimburse the cost of the eye test. Prior approval must be obtained from the line manager.
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11.4 The University will contribute to the cost up to a maximum of £50.00 towards frames / lenses for those employees that are required to operate display screen equipment.

Full details are available on the Health and Safety web site under the heading Display Screen Equipment Use. The guidance document can be found at http://www.hsu.bham.ac.uk/univ/hspolicy/7dse.pdf

Gifts

11.5 Gifts for third parties overseas - Small token gifts up to the value of £30 given to third parties overseas may be purchased and, where paid for by the member of staff, reclaimed through the expenses system.

11.6 Gifts to third parties in the UK - Gifts to third parties within the UK should normally be “badged” gifts available either from some budget centres, or from retail outlets on campus.

11.7 Gifts to employees – Benefits in kind up to a maximum of £50 per person may be claimed in relation to occasions such as retirement, illness and bereavement. Claims for celebratory occasions is not permitted.

12.0 Travel Advances

12.1 In circumstances where considerable expenditure on foreign travel is anticipated, an advance of expenses may be considered where no other payment method is available.

12.2 The claimant is required to apply for the advance not less than 10 working days before the money is required and declare the period for which the advance is required.

12.3 An advance will not be issued if the member of staff already has an advance outstanding from a previous trip. Advances must not be carried over from one trip to the next.

13.0 Conferences and training

13.1. Wherever possible conferences and training should be booked in advance, using the requisition process for approved suppliers, the purchasing card process or a University corporate card. Prior approval to attend should be sought from the relevant Department Head or Line manager.

13.2. Where this is not possible or practicable, such expenses can be reimbursed using the expenses process, with evidence of purchase, such as the booking confirmation, being required.

14.0 Exclusions

Although not exhaustive, the following items are not to be claimed through expenses, and will not be reimbursed:

- Stationery
- Equipment
- Books, journals or periodicals
- Uniforms
- IT equipment and hardware
15.0 Other

In the event a claim is being made on Core that is for items that have been approved outside of what is normally defined in this policy, the system may indicate that the claim is not possible. As such the “other” category should be used and all relevant approvals and receipts attached to indicate the reasons for the exception being applied. Approval should be from a Head of School or Senior Officer.