



Guild of Students
Student Voice

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Only Louder

Student Representation System

Student Rep Role Description



Student Rep Role Description

The Student Representation System is a partnership between the University of Birmingham and the Guild of Students with the aim of ensuring every student is effectively represented by a fellow student. Representatives ensure the views and opinions of students regarding their academic interests are heard. The Rep System is founded on the belief that through effective representation they can become active partners in their education, taking ownership of their learning and enhancing their experience.

Volunteer Role Title

Student Representative (Student Rep)

Key Contact

Academic Representation Coordinators who are staff members in the Guild's Student Voice department. They can be contacted by emailing studentreps@guild.bham.ac.uk.

Purpose/Summary of the Role

Student Reps work together with University and Guild staff, to ensure that the Student Voice is heard. They work in partnership to share problems, develop solutions and create new projects that enhance teaching and learning at the University of Birmingham.

Description of Tasks

Student Reps are expected to:

- Attend relevant Staff Student Forums and other meetings that discuss learning provision and quality to represent the student voice at these meetings.
- Gather the student voice of their cohort and present this in an appropriate and objective manner to the University and the Guild
- Provide constructive feedback to the University and work in partnership with relevant staff, within and outside of formal meetings, to reach workable and mutually satisfactory solutions for students.
- Feed information back to your students, regarding responses/actions from the University and Guild relating to items discussed at meetings and matters raised by students.
- Utilise Guild Feedback Systems to enhance feedback collection and responses to Students.
- Support, promote and actively engage with projects that aim to gather the student voice and enhance the academic experience at the University of Birmingham.
- Work in partnership with the Guild Officer Team and the Guild on academic issues, campaigns and research.



Time Commitment

There are no specific time commitments of the role as Student Reps are expected to balance their time between their roles and their studies. However, Reps are expected to prepare for and attend Staff Student Forum (SSF) meetings, typically three per year, between Reps and Staff to discuss the student voice.

Skills, Attitude and Experience

There are no essential skills needed to take up this role as training and support is available, but it is recognised that the following attitude can assist in the role (not exhaustive list):

- Ability and willingness to use a range of communication methods.
- Calm, approachable and proactive character.
- Passion for representation and improving the experience of others.

It is essential that you are a registered student at the University of Birmingham.

Training and Support

School Reps are provided with extensive training and support from the Guild and University:

- A local induction to the activity and involvement of Student Reps in your department.
- Full training on the Student Representation System and all aspects of your role.
- Access to ongoing skills events, such as masterclasses, to develop the skills needed to be effective in your role.
- Regular updates on activities relating to the system and your role.
- Access to information to stay-up-to-date with matters affecting your cohort, the University or wider Higher Education (HE) sector.
- Any other general or bespoke support, advice and guidance deemed necessary for your role.

Benefits of the Role

Student Reps can benefit from a lot depending on how much they engage with their role. These benefits can include the:

- Development of new and existing skills, thus enhancing your CV and employability
- Opportunity to make a difference to the academic experience of current and prospective students and/or postgraduate researchers at the University of Birmingham.
- Personal development such as confidence, leadership and personal achievement
- Feeling part of a University community gaining a better understanding of the academic environment of Higher Education.



Application Process

The application process to become a Student Rep involves completion of a webform with your details and a personal statement via the Guild volunteering portal for Reps. You will need to complete a mandatory Canvas training course following completion of this application form in order to be recognised as a representative. Some departments may place limits on the number of volunteers for a particular representative position, so completion of training does not confirm your role as a Student Representative.

For all recruitment processes you will need to be a registered student at the University of Birmingham and meet any other requirements. These will be advertised with the position and are related to the cohort the position will represent e.g. must be on a particular programme.

Relevant Policies or Procedures

There are a number of policies that relate to the role of School Rep. These include:

- Guild of Students Volunteer Policy
- Student Rep Code of Conduct
- Code of Practice on the Student Representation System

All relevant policies and procedures will be listed in the Student Rep Handbook. Please note by taking up a role you are agreeing to the terms and conditions of the role, including the sharing of relevant personal information between the University, Guild of Students and the Student Body. For more information, please visit <https://www.guildofstudents.com/studentreps/becomearep/>.

Contact Information

More information about the Student Representation System and the volunteering roles associated with the system can be found by [clicking here](#). The Guild Student Voice department will also be happy to help and are contactable via:

- Email: studentreps@guild.bham.ac.uk
- Visit: Student Voice, Guild of Students Building (O1 Edgbaston Campus Map)



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